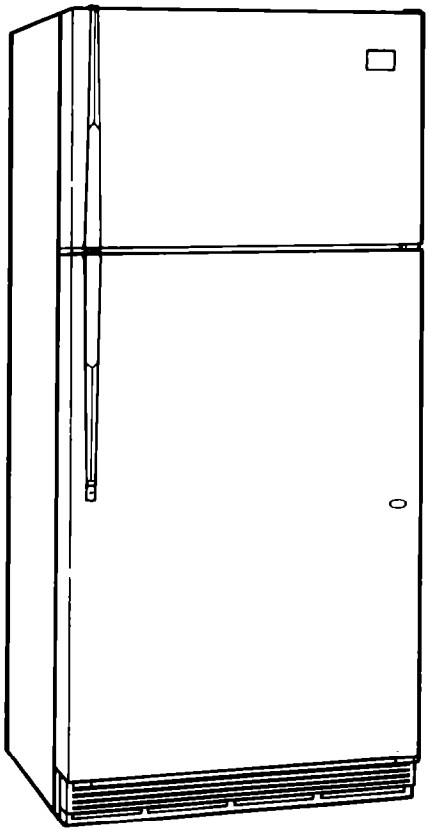
use&care guide

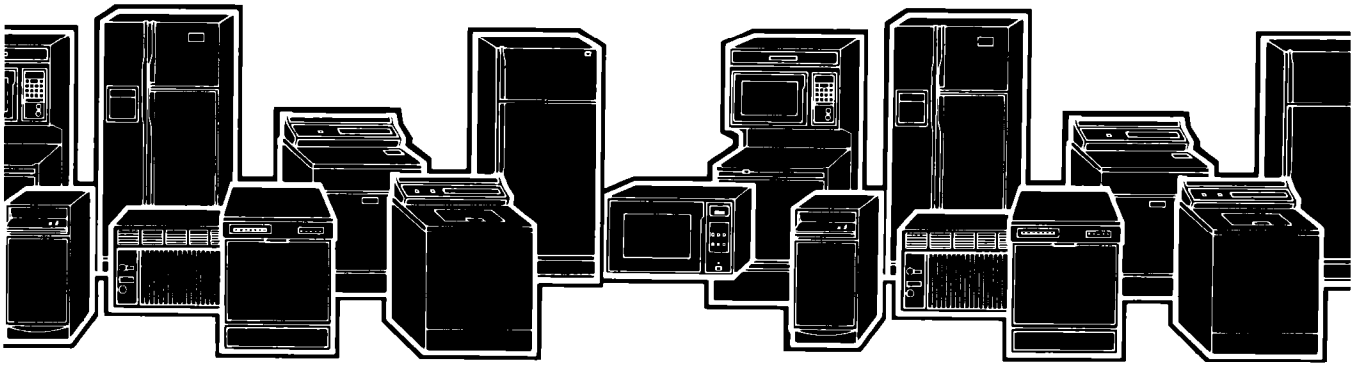


Whirlpool

NO-FROST REFRIGERATOR-FREEZER

MODEL ET19JKXL

ers, Freezers, Refrigerator-Freezers, Ice Makers, Dishwashers, Built-In Ovens and Surface Units, Ranges, Microwave Ovens, Trash Compactors, Room Air Conditioners, Dehumidifi

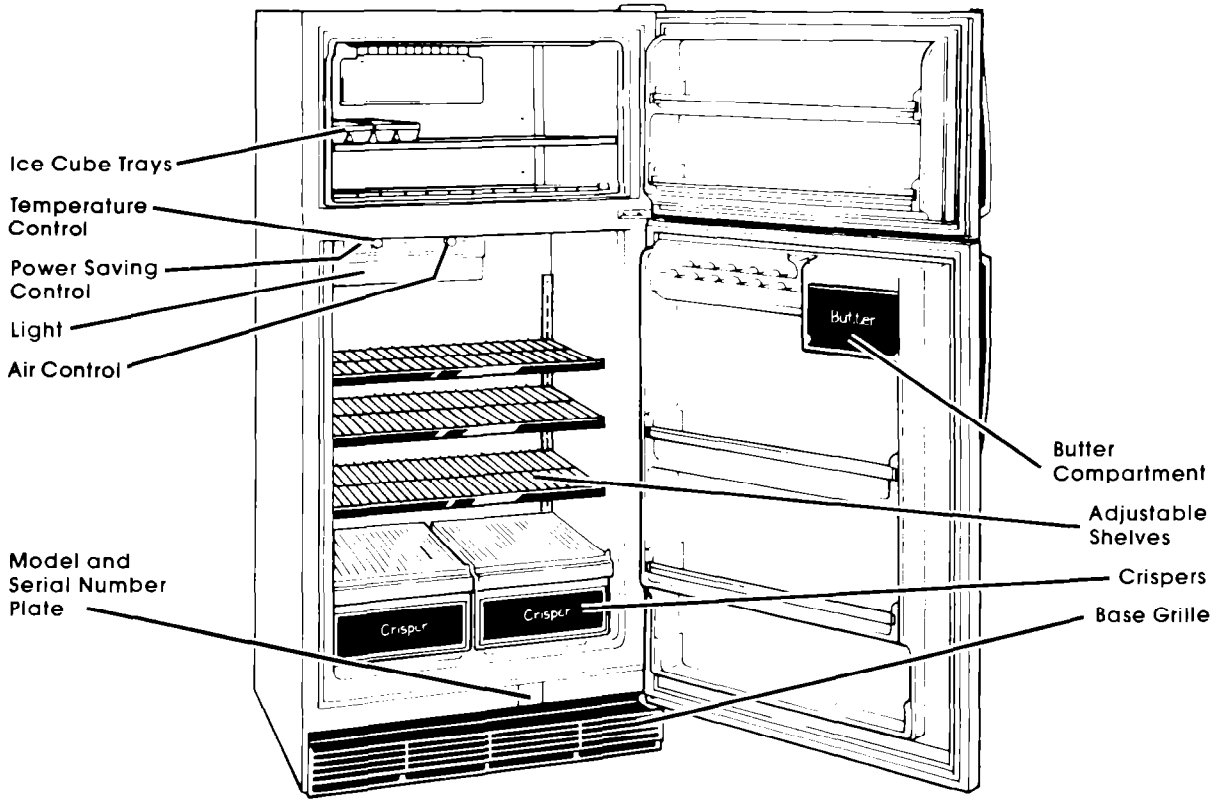


Please read this Use and Care Guide before you do anything else...

This booklet tells you how to start your refrigerator, clean it, move shelves and adjust controls. It even tells you what new sounds to expect from your refrigerator.

Treat your new refrigerator with care. Use it only to do what home refrigerators are designed to do.

Parts and features



Copy your Model and Serial Numbers here...

When you need service or call with a question, have this information ready:

1. **Complete** Model and Serial Numbers (from the plate located as shown).
2. Purchase date from sales slip.

Copy this information in these spaces. Keep this book, your warranty and sales slip together in a handy place.

Model Number

Serial Number

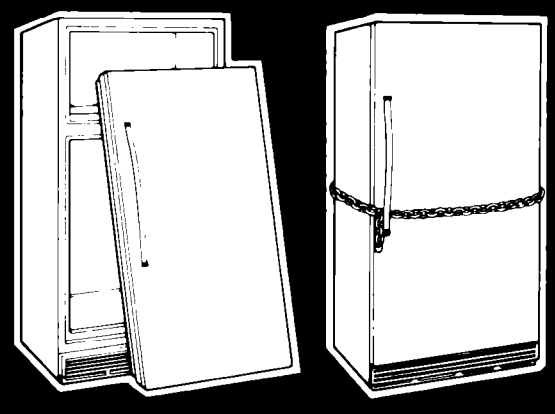
Purchase Date

Service Company and Telephone Number

Safety first

Child entrapment, and suffocation, are not things of the past. Junked or abandoned refrigerators are still dangerous...even if they will "just sit in the garage for a few days."

If you are getting rid of your old refrigerator, do it safely. Please read the enclosed safety booklet from the Association of Home Appliance Manufacturers. Help prevent accidents.



Contents

	Page
BEFORE YOU PLUG IT IN	3
Install Properly	4
Level Refrigerator-Freezer	4
Remove Sales Label	4
Clean It	4
Plug It In	4
USING YOUR REFRIGERATOR	5
Setting the Controls	5
Power Saving Controls	5
Changing the Control Settings	5
Optional Automatic Ice Maker	6
Reversing the Door	6
Adjusting Shelves	6
Changing the Light Bulb	6
Removing Crispers and Crisper Covers	6
Ice Cube Trays	6
Sounds You May Hear	7
Energy Saving Tips	7
CLEANING YOUR REFRIGERATOR	7
Removing the Base Grille	7
Cleaning Chart	8
FOOD STORAGE GUIDE	9
Storing Fresh Food	9
Storing Frozen Food	10
VACATION AND MOVING CARE	10
IF YOU NEED SERVICE OR ASSISTANCE	11
1. Before Calling for Assistance	11
2. If You Need Assistance	11
3. If You Need Service	11
4. If You Have a Problem	11

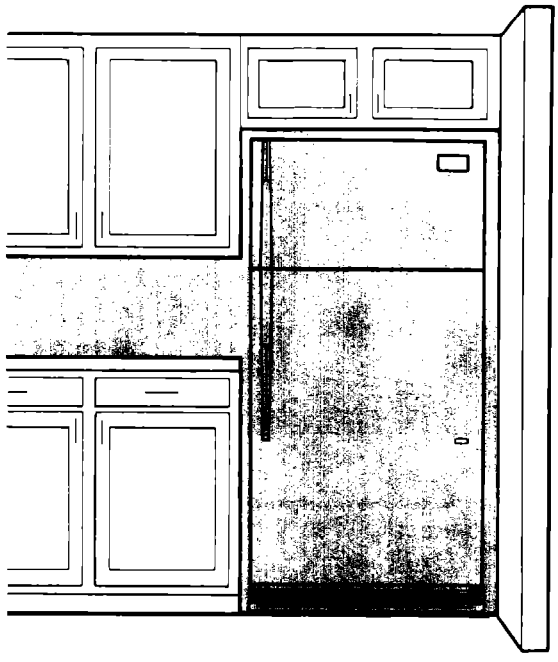
Before you plug it in

IMPORTANT

Before using your refrigerator, you are personally responsible for making sure that it...

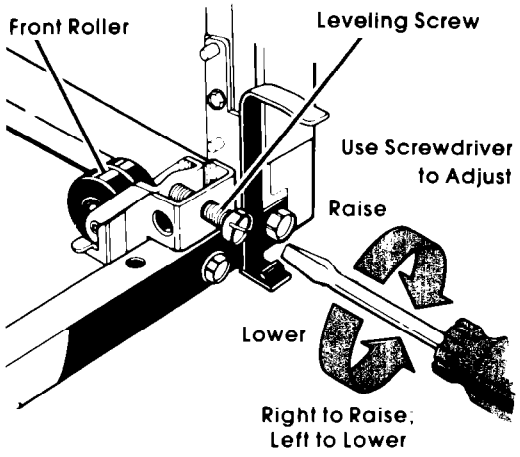
- is installed and leveled on a floor that will hold the weight, and in an area suitable for its size and use.
- is connected only to the right kind of outlet, with the right electric supply and grounding.
- is used only for jobs expected of home refrigerators.
- is not near an oven, radiator or other heat source.
- is properly maintained.
- is out of the weather.
- is used in an area where the room temperature will not fall below 55° F (13° C).
- is not run where there are explosive fumes.
- is not used by children or others who may not understand how it should be used.
- is not loaded with food before it has time to get properly cold.

Install properly...



1. Allow ½ inch (1.3 cm) between overhead cabinets and the refrigerator top.
2. Allow ½ inch (1.3 cm) clearance against cabinets on each side for ease of installation.
3. If the refrigerator is to be against a wall, you might want to leave enough space so the door can be opened wider.

Level refrigerator-freezer...



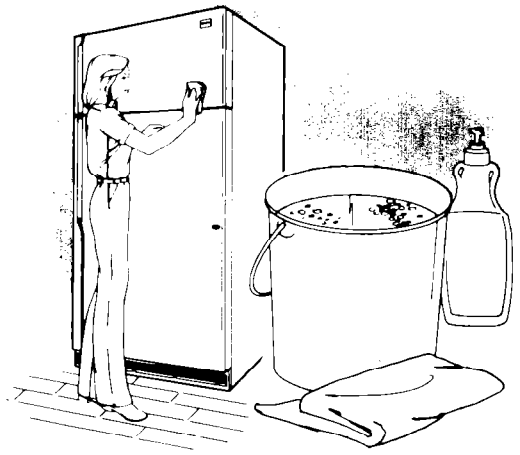
1. Remove base grille (see page 7).
2. To raise front, turn each screw to the right.
3. To lower front, turn each screw to the left.
4. Check with level.

Remove sales labels...

Remove the Consumer Buy Guide label and other inside labels before using the refrigerator. Any glue left can be taken off with rubbing alcohol.

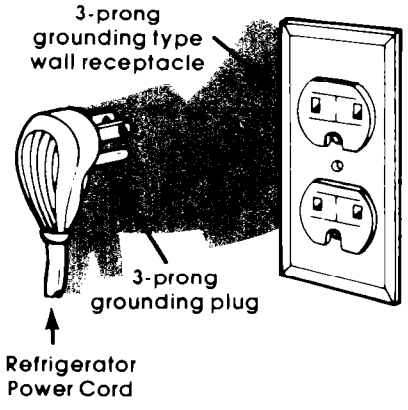
Do not remove the Tech Sheet fastened under the refrigerator at the front.

Clean it...



Clean your refrigerator before using it. See cleaning instructions on page 8.

Plug it in...

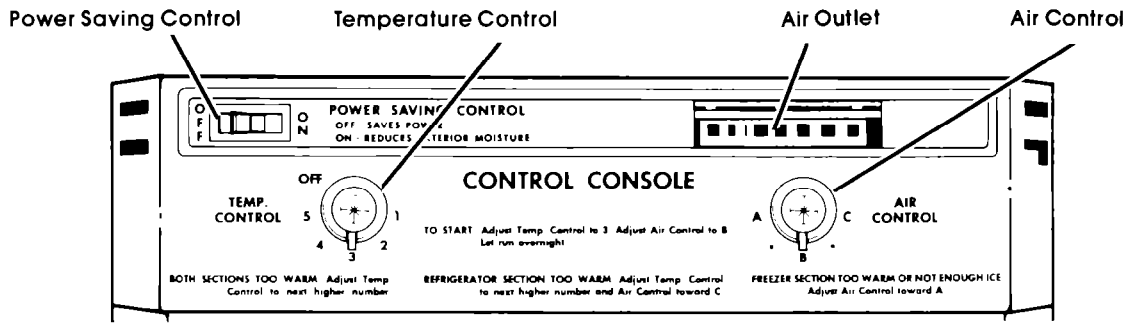


RECOMMENDED GROUNDING METHOD

A 120 Volt, 60 Hz., AC only, 15 ampere fused electrical supply is required. It is recommended that a separate circuit serving only this appliance be provided.

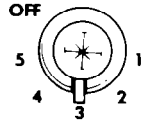
Do not use an extension cord. **Use a receptacle which cannot be turned off with a switch or pull chain.** See individual electrical requirements and grounding instruction sheet in your literature package.

Using your refrigerator

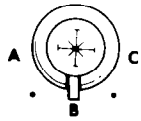

Power Saving Control
Temperature Control
Air Outlet
Air Control
CONTROL CONSOLE
TEMP. CONTROL
AIR CONTROL
OFF
TO START Adjust Temp Control to 3 Adjust Air Control to B
Let run overnight
BOTH SECTIONS TOO WARM Adjust Temp Control to next higher number
REFRIGERATOR SECTION TOO WARM Adjust Temp Control to next higher number and Air Control toward C
FREEZER SECTION TOO WARM OR NOT ENOUGH ICE Adjust Air Control toward A

Setting the controls...

Controls for the refrigerator and freezer are in the refrigerator. When the refrigerator is plugged in for the first time...



1. Set the TEMPERATURE CONTROL to 3.



2. Set the AIR CONTROL to B.

Give the refrigerator time to cool down completely before adding food. (This may take several hours.)

These settings should be about right for normal household refrigerator usage.

The controls will be set about right when milk or juice is as cold as you like and when ice cream is firm.

Do not block the air outlet on the control panel. Blocking it can slow the air movement needed to keep temperatures at the level you set.

Power Saving Control...

The Power Saving Control on the Control Console operates electric heater around the door openings. These heaters help keep moisture from forming on the outside of the refrigerator.

1. Use the "OFF" setting when humidity low.

2. Use the "ON" setting if moisture forms on the outside of the refrigerator.

Changing the control settings...

If you need to adjust temperatures in the refrigerator or freezer, use the settings listed in the chart below.

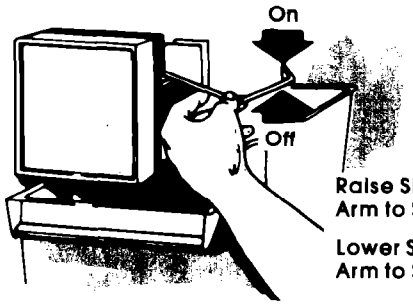
- Adjust the Temperature Control first.
- Wait at least 24 hours between adjustments.
- Then adjust the Air Control, if needed.

QUESTIONS?

...call your COOL-LINE® service assistance telephone number (page 11).

CONDITION:	REASONS:	RECOMMENDED SETTINGS:	
If Refrigerator Section is TOO WARM	Door opened often Large amount of food added Room temperature too warm	Temperature Control Air Control	4 C
If Freezer Section is TOO WARM	Door opened often Large amount of food added Very cold room temperature (can't cycle often enough)	Temperature Control Air Control	4 A
If Refrigerator Section is TOO COLD	Controls not set correctly for your conditions	Temperature Control Air Control	2 B
If ICE isn't MADE FAST ENOUGH	Heavy ice usage Very cold room temperature (can't cycle often enough)	Temperature Control Air Control	3 A
If BOTH SECTIONS are TOO WARM	Door opened often Large amount of food added Very warm or very cold room temperatures	Temperature Control Air Control	4 B

Optional automatic ice maker...



If you have the automatic ice maker accessory or plan to add one later (Part No. ECKMF-6), there are a few things you will want to know:

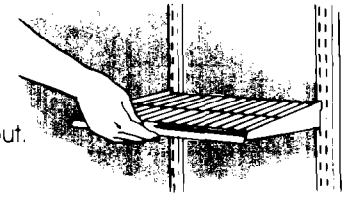
- The ON/OFF lever is a wire signal arm.
  Down...for making ice automatically;
  Up...to shut off the ice maker.
- Shake the bin occasionally to keep cubes separated, and to obtain increased storage capacity.
- It is normal for ice crescents to be attached by a corner. They will break apart easily.
- You will hear water running when ice maker is working. You'll hear ice fall into the bin. Don't let these sounds bother you.
- The ice maker will not operate until the freezer is cold enough to make ice. This can take overnight.
- Because of new plumbing connections, the first ice may be discolored or off-flavored. Discard the first few batches of ice.
- If ice is not being made fast enough and more ice is needed, turn the Temperature Control toward a higher number. Wait a day and, if necessary, turn the Air Control toward A.
- If you remove the ice bin, raise the signal arm to shut off the ice maker. When you return the bin, push it all the way in and lower the arm to the ON position.
- If cubes are stored too long, they may develop an off-flavor...like stale water. Throw them away. They will be replaced. Cubes in the ice bin can also become smaller by evaporation.

Reversing the door swing...

You can change the hinges on your refrigerator so the doors open the other way. Refer to the instruction sheet included with your refrigerator.

Adjusting shelves...

Shelves can be adjusted to match the way you use your refrigerator.



To remove shelves:

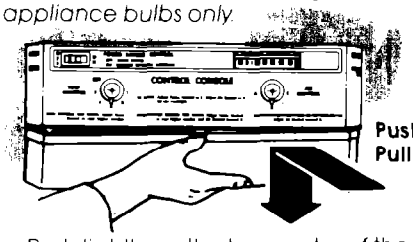
1. Tilt up at front.
2. Lift up at back.
3. Pull shelf straight out.

To replace:

1. Guide the rear hooks into the slots in the shelf supports.
2. Tilt up front of shelf until hooks drop into slot. Lower front of shelf to level position.

Changing the light bulb...

Before removing the light shield for cleaning or for replacing the bulb, **unplug the refrigerator.** *Use appliance bulbs only.*

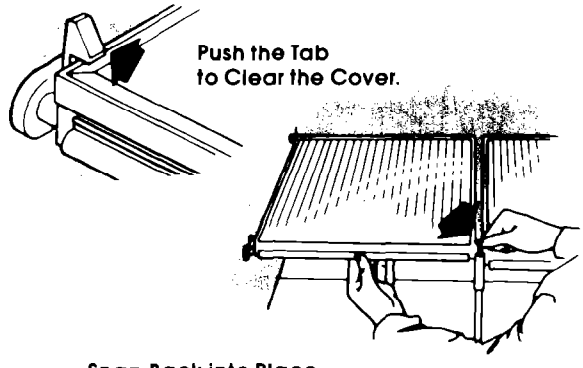


- Push lightly on the top center of the light shield until the notched tab unhooks from the control panel.
- Pull down on the shield until the tab clears the control panel.
- Lift the back hooks out of their slots.
- Replace with a 40-watt appliance bulb.
- Replace light shield in reverse order.

Removing the crispers and crisper covers...

- Slide crispers straight out to stop.
- Lift the front.
- Slide the rest of the way out.
- Replace in reverse order.

Covers are held in place by two pegs at the back and two notched tabs in front.



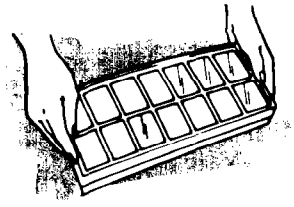
- Press front tabs out of the way.
- Lift cover front.
- Lift back off the pegs.
- Replace in reverse order.

The center leg can be made shorter or longer to help level the crisper covers, if necessary. Turn the leg clockwise to make it longer. Turn it counter-clockwise to shorten it.

Ice cube trays...

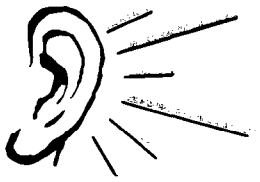
To remove ice:

- Hold tray at both ends.
- Slightly twist.



If cubes are not used, they may shrink. The moving cold air starts a slow evaporation. The longer cubes are stored, the smaller they get.

Sounds you may hear...



Your new refrigerator may make sounds that your old one didn't. Because the sounds are new to you, you might be concerned about them. Don't be. Most of the new sounds are normal. Hard surfaces like the floor, walls and cabinets can make the sounds seem louder.

The following chart describes the kinds of sounds that might be new to you, and what may be making them.

Possible Sounds:	Probable Causes:
• **Slight Hum, Soft Hiss:**	Your refrigerator has two fans; you may hear the fan motors and moving air.
• **Clicking or Snapping Sounds:**	The defrost timer makes a definite click when the refrigerator stops running. It also makes a sound when the refrigerator starts.
• **Water Sounds:**	When the refrigerator stops running, you may hear gurgling in the tubing for a few minutes after it stops. You may also hear defrost water running into the defrost water pan.
• **Ice Maker Sounds:**	If your refrigerator has an ice maker, you may hear buzzing (from the water valve), trickling water and the clatter of ice dumped into the bin.
• **Running Sounds:**	Your refrigerator has a high-efficiency compressor and motor. It will run longer than older designs. It may even seem to run most of the time.

Energy saving tips...

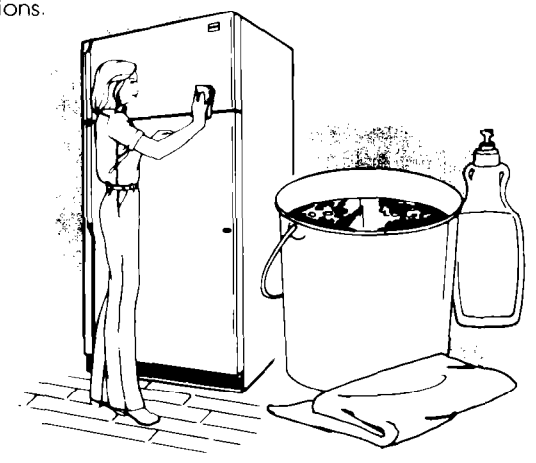
You can help your refrigerator use less electricity.

- Check door gaskets for a tight seal. Level the cabinet to be sure of a good seal.
- Clean the condenser coil regularly.
- Open the door as few times as possible. Think about what you need before you open the door. Get everything out at one time. Keep foods organized so you won't have to search for what you want. Close door as soon as food is removed.
- Go ahead and fill up the refrigerator, but don't overcrowd it so air movement is blocked.
- It is a waste of electricity to set the refrigerator and freezer to temperatures colder than they need to be. If ice cream is firm in the freezer and drinks are as cold as your family likes them, that's cold enough.
- Keep the Power Saving Control on OFF unless moisture forms on the refrigerator exterior.
- Make sure your refrigerator is not next to a heat source such as a range, water heater, furnace, radiator, or in direct sunlight.

Cleaning your refrigerator...

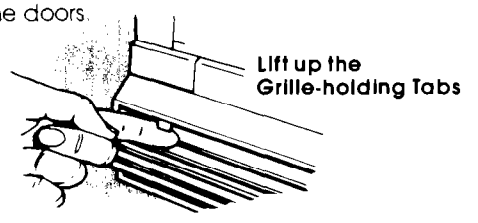
Both the refrigerator and freezer sections defrost automatically. But both should be cleaned about once a month to help prevent odors from building up. Of course, spills should be wiped up right away.

To clean your refrigerator, turn the Temperature Control to OFF, unplug it, take out all removable parts, and clean it according to the following directions.

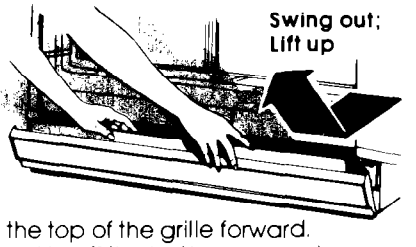


Removing the base grille...

- Open the doors.



- Lift up on the two tabs showing through the grille at both ends near the top.



- Swing the top of the grille forward.
- Lift the grille off the bottom supports.
- Replace in reverse order.
- **Do not remove Tech sheet** fastened behind the grille.

Cleaning chart...

Part	What to use	How to clean
Removable parts (shelves, crisper, meat pan, etc.)	Mild detergent and warm water.	• Wash removable parts with warm water and a mild detergent. • Rinse and dry.
Outside	Sponge, cloth or paper towel; mild detergent.	• Wash with warm water and a mild detergent. • Rinse and dry. • **Do not use abrasive or harsh cleansers.**
	Waxing is recommended in high humidity areas. Use a good auto paste wax or an appliance wax on painted metal surfaces. Do not use on plastic because it may damage these parts.	
Inside walls (Freezer should be allowed to warm up so cloth won't stick.)	Sponge, soft cloth or paper towel, baking soda, warm water, mild detergent.	• Wash with warm water and – mild detergent or – baking soda (2 tablespoons [26 g] to 1 quart (.95 l) warm water • Rinse and dry.
Door liners and gaskets	Sponge, soft cloth or paper towel; mild detergent, warm water.	• Wash with mild detergent and warm water. • Rinse and dry.
	DO NOT USE Cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum on plastic parts.	
Dark panels	Mild detergent and warm water; soft, clean sponge and soft, clean cloth.	• Wash with a soft grit-free cloth or sponge. • Rinse and dry with a damp grit-free cloth or chamois.
	DO NOT USE paper towels, window sprays, scouring cleansers, or solvents like acetone, benzine, carbon tetrachloride, etc. These can scratch or damage the material.	
Defrost pan	Warm water and mild detergent.	• Remove base grille. (See page 7.) • To remove defrost pan, lift pan over wire brace (remove tape; if any). • Wash defrost pan with warm water and mild detergent. • Rinse and dry. • Replace with notched corner to the rear. • Push it all the way in. • Make sure defrost drain tube is pointing into pan. • Replace base grille.
Condenser Coil	Vacuum cleaner; using the extended narrow attachment.	• Remove base grille. • Clean dust and lint from condenser at least every other month. • Replace base grille.
Floor under refrigerator	Usual floor cleaners.	• Roll refrigerator out only as far as water supply line allows. • Wash floor. • Roll refrigerator back. • Check to see if the refrigerator is level.

Food storage guide

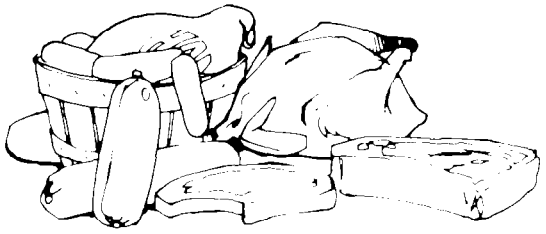
STORING FRESH FOOD

There is a right way to package and store refrigerated or frozen foods. To keep foods fresher, longer, take the time to study these recommended steps.

Leafy Vegetables...Remove store wrapping. Trim or tear off bruised and discolored areas. Wash in cool water, drain and store in crisper. Cold, moist air helps keep leafy vegetables fresh and crisp. The crispers have sealing gaskets to help keep humid air in.

Vegetables with Skins (carrots, peppers)...Store in crisper, plastic bags or plastic container.

Fruits ...Wash, let dry and store in refrigerator in plastic bags or crisper. Do not wash or hull berries until they are ready to use. Sort and keep berries in their store container in a crisper, or store in a loosely closed paper bag on a refrigerator shelf.



Meat' . . .Meat is perishable and expensive...you won't want to waste an ounce of it through careless handling. The following list and chart give you packaging hints and time limits.

Fresh, Prepackaged Meat. Store fresh meat in the store wrapping. Vacuum packaged meat can be frozen for as long as one month if the seal is not broken. If you want to keep it frozen longer, you should wrap it with special freezer wrapping material.

Fresh Meat, Not Prepackaged. Remove the market wrapping paper and re-wrap loosely in waxed paper or aluminum foil for storing it unfrozen.

Cooked Meat. Wrap or cover cooked meat with waxed paper, plastic wrap or aluminum foil. Store immediately.

Cured or Smoked Meat and Cold Cuts. Ham, bacon, sausage, cold cuts, etc., keep best in original wrappings. Once opened, tightly re-wrap in plastic wrap or aluminum foil.

Canned Ham. Store in refrigerator unless the label says it's okay to store on the shelf. Do not freeze.

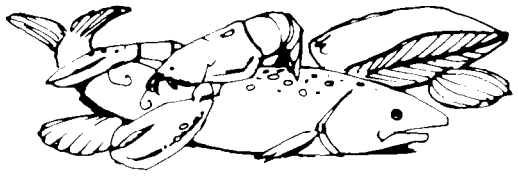
Fresh Poultry. .Loosely wrap in waxed paper or plastic wrap. The plastic wrap on poultry, as purchased, may be used for storage.

STORAGE CHART FOR FRESH AND CURED MEAT*

Type	Approximate Time (days)
Variety Meats	1 to 2
Chicken	1 to 2
Ground Beef	1 to 2
Steaks and Roasts	3 to 5
Cured Meats	7 to 10
Bacon	5 to 7
Cold Cuts	3 to 5

*If meat is to be stored longer than the times given, follow the directions for freezing.

NOTE: Fresh fish and shellfish should be used the same day as purchased.



Eggs . . . Store without washing in the original carton or use the egg nest in the door of your refrigerator.

Milk.. Wipe milk cartons. For best storage, place milk on interior shelf.

Beverages.. Wipe bottles and cans. Store on a door shelf or inside the refrigerator.

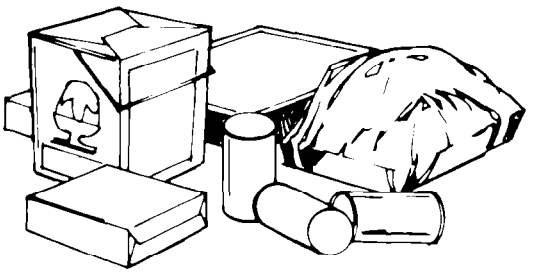
Butter...Keep opened butter in covered dish or in the Butter Compartment. When storing an extra supply, wrap in freezer packaging and freeze.

Cheese . .Store in the original wrapping until you are ready to use it. Once opened, re-wrap tightly in plastic wrap or aluminum foil.

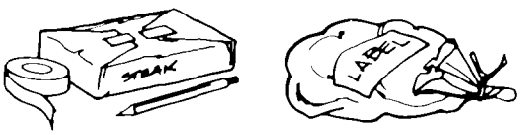
Condiments . . .Store small jars and bottles (catsup, mustard, jelly, olives) on the door shelves where they are in easy reach.

Leftovers...Cover leftovers with plastic wrap or aluminum foil to keep food from drying out and transferring food odors. Plastic containers with tight lids are fine, too.

STORING FROZEN FOOD



The freezer section is designed for storage of commercially frozen foods and for freezing foods at home.



Packaging – The secret of successful freezing is in the packaging. The wrap you use must be air, moisture and vapor proof. The way you close and seal the package must not allow air, moisture or vapors in or out.

Rigid polyethylene (plastic) containers with tight-fitting lids, straight-sided canning freezing jars, heavy-duty aluminum foil, plastic-coated paper and non-permeable plastic wraps (such as saran) are recommended. Note: Heat-sealed boiling bags are easy to use and can be used by themselves or as carton liners.

IMPORTANT: Do not expect your freezer to quick-freeze any large quantity of food. Leave enough space for air to circulate around packages. Be careful to leave enough room at the front so the door can close tightly.

Ice Cream...Store in the freezer. Once the package is opened, place a piece of aluminum foil or waxed paper smoothly against the ice cream surface. This will prevent ice crystals from forming.

Packaged Frozen Food . . .Store on freezer door shelf or in the freezer. If you plan to store it for a long time, re-wrap it with aluminum foil or plastic wrap.

Frozen Meats* . . .The following hints will help keep the quality in your frozen meats:

1. Freeze meat while fresh and in top condition.
2. Use only recommended wrapping materials.
3. Prepare the meat for freezing before wrapping it. Trim off excess fat and remove bones when practical. Meat should not be salted because salt shortens freezer life.
4. Wrap tightly, pressing out as much air as possible.
5. Label and date it.
6. Refreezing thawed meat is not recommended.

Frozen Soups, Juices . . .Store on freezer door shelf or in the freezer.

STORAGE CHART FOR FROZEN FOOD

Storage times given in this chart are only a guide. For best use of freezer space, keep frozen foods for short times. Use, then replace as needed.

Bread	**2 months**
Cooked Dishes	**2-3 months**
Fish and Seafoods	
Fresh	**6 months**
Commercially Frozen	**1-3 months**
Fruits	**6 months**
Ice Cream	**1 month**
Concentrated Juice	**4-6 months**
Meats	
Bacon	**Less than 1 month**
Pork roasts, chops	**3-4 months**
Sausage	**1-2 months**
Beef, veal, lamb roasts	**6 months**
Ground meat	**1-2 months**
Poultry	**3-4 months**
Vegetables	**6 months**

*Courtesy of National Live Stock and Meat Board
*Courtesy of U.S.D.A.

Vacation and moving care

Short vacations. . .

No need to shut off the refrigerator if you will be away for less than four weeks. Use up perishables; freeze other items. If your refrigerator is equipped with an automatic ice maker, 1) turn it off; 2) shut off the water supply to the ice maker, 3) empty the ice bin.

Long vacations. . .

Remove all the food if you are going for a month or more. If your refrigerator is equipped with an automatic ice maker, turn off the water supply to the ice maker at least a day ahead. When the last load of ice drops, turn off the ice maker.

Unplug the refrigerator and clean it...rinse well and dry. Tape rubber or wood blocks to both doors ...keeping them open far enough for air to get in. This will keep odor and mold from building up.

Tape the blocks out of a child's reach...do not allow children near the refrigerator when the doors are blocked open.

To restart refrigerator, see "Using Your Refrigerator."

Moving. . .

If your refrigerator is equipped with an automatic ice maker, shut off the ice maker water supply a day ahead of time. Disconnect the water line. After the last supply of ice drops, lift the signal arm to turn off the ice maker.

Remove all food. Pack frozen foods in dry ice. Unplug the refrigerator and clean it thoroughly.

Remove everything that comes out. Wrap all parts well and tape them together so they don't shift and rattle.

Screw in the levelling rollers; tape the doors shut; tape the electric cord to the cabinet. When you get to your new home, put everything back, and refer to page 4. Don't forget to reconnect the water supply line if you have an icemaker.

If you need service or assistance, we suggest you follow these four steps:

1. Before calling for assistance...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

If your refrigerator will not operate:
- Is the electric cord plugged in?
- Is a fuse blown or a circuit breaker tripped?
- Is the Temperature Control turned ON?

If there is a rattling or jingling noise, or other unfamiliar sounds:
- Is something on top or behind the refrigerator making noise when the refrigerator is running?
- New features on your new refrigerator make new sounds. You may be hearing air flowing from the fans, timer clicks for the defrosting cycle, defrost water draining into the defrost pan.

If there is water in the defrost pan:
- In hot, muggy weather, this is normal. The pan can even be half full. Make sure the refrigerator is level so the pan doesn't overflow.

If the light doesn't work:
- Check fuses and circuit breakers. Make sure it's plugged in.

If a bulb is burned out:
- See instructions for changing light bulbs on page 00. Use appliance bulbs only.

If the motor seems to run too much:
- Is the condenser free of dust and lint?
- On hot days, or if the room is warm, the motor naturally runs longer.
- If the door has been opened a lot, or if a large amount of food has been put in, the motor will run longer to cool down the interior.

Remember: Motor running time depends on different things: number of door openings, amount of food stored, temperature of the room, setting of the controls.

And, your new refrigerator may be larger than your old one so it has more space to be cooled. It also has a regular freezer instead of a frozen food compartment. All this means better refrigeration and may require more running time than your old one.

2. If you need assistance*...

Call Whirlpool COOL-LINE® service assistance telephone number. Dial free from:

Continental U.S. ..... (800) 253-1301
Michigan ..... (800) 632-2243
Alaska & Hawaii ..... (800) 253-1121

and talk with one of our trained Consultants. The Consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

3. If you need service*...

Whirlpool TECH-CARE FRANCHISED SERVICE

Whirlpool has a nationwide network of franchised TECH-CARE® Service Companies. TECH-CARE service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate TECH-CARE service in your area, call our COOL-LINE service assistance telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

APPLIANCES - HOUSEHOLD - MAJOR - SERVICE & REPAIR

WHIRLPOOL APPLIANCES
FRANCHISED TECH-CARE SERVICE

SERVICE COMPANIES
XYZ SERVICE CO
123 Maple 999-9999

OR

ELECTRICAL APPLIANCES - MAJOR - REPAIRING & PARTS

WHIRLPOOL APPLIANCES
FRANCHISED TECH-CARE SERVICE

SERVICE COMPANIES
XYZ SERVICE CO
123 Maple 999-9999

OR

WASHING MACHINES, DRYERS & IRONERS - SERVICING

WHIRLPOOL APPLIANCES
FRANCHISED TECH-CARE SERVICE

SERVICE COMPANIES
XYZ SERVICE CO
123 Maple 999-9999

4. If you have a problem*...

Call our COOL-LINE service assistance telephone number (see Step 2) and talk with one of our Consultants, or if you prefer, write to:

Mr. Guy Turner, Vice President
Whirlpool Corporation
Administrative Center
2000 US-33 North
Benton Harbor, MI 49022

*If you must call or write, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request for assistance.

FSP®

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

[redacted]

Whirlpool
Home Appliances

Making your world a little easier.

Part No. 945989

Printed in U.S.A.

ce Makers, Dishwashers, Built-In Ovens and Surface Units, Ranges, Microwave Ovens, Trash Compactors, Room Air Conditioners, Dehumidifiers, Automatic Washers, Clothes Dry